

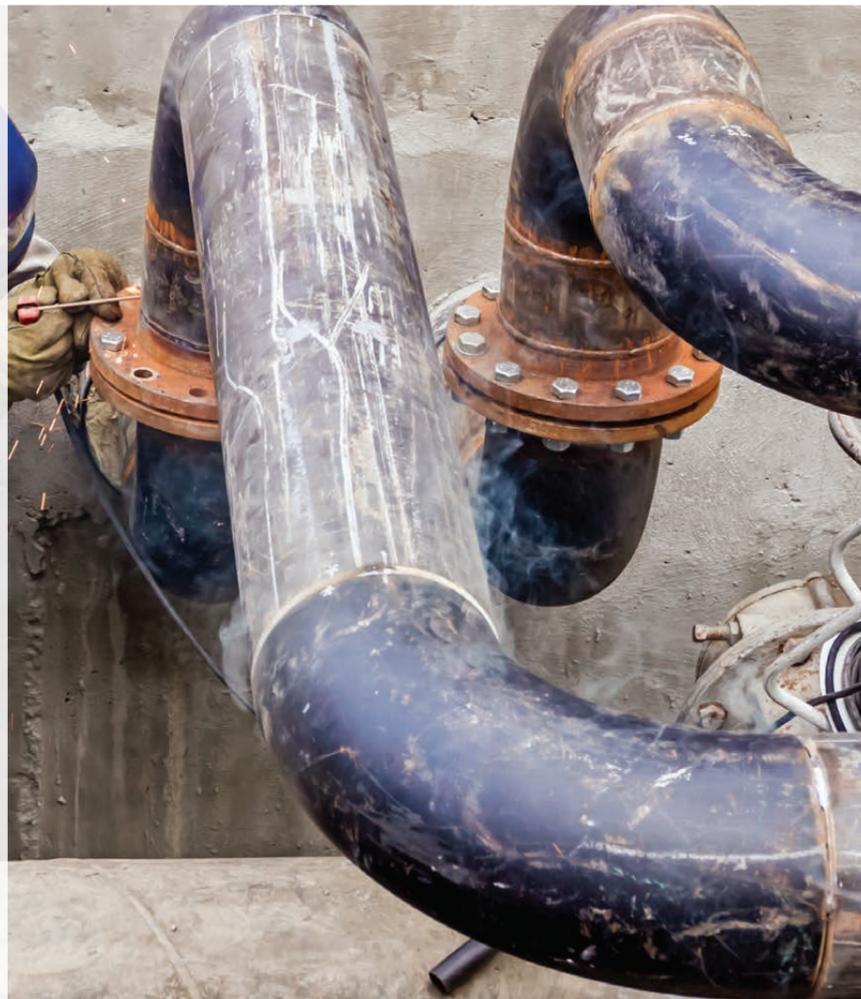


**facilities
management**
with **Ken Hall**

Ken Hall

working for you

Commercial
Industrial
Aged Care
Hospitals
Schools
Child Care
Restaurants
Hotels
Retail
Office
Strata
Shopping Centres



Ken Hall understands that successful Facilities Management is based on coordinating a team of trusted trades who will be there when you need them most.

With this thinking in mind, we have worked with FM's in South Australia for over 38 years providing programmed maintenance and emergency services to many of Adelaide's leading organisations.

We set the standard in Facilities Management by providing competitive rates and unmatched service across our core areas of expertise. No job is too big or small for our team of specialist:

- Plumbers
- Gasfitters
- Roofers
- Electricians
- Tilers
- Trades
- Renovators

Our success is driven by a dedicated team of over 130 fully employed staff and a fleet of 90 vehicles on the road servicing all areas of South Australia 24 hours a day, 365 days a year.

Our client base includes hospitals, multi-storey buildings, offices, retirement villages, strata groups, schools, shopping centres, hotels and more.

Tap into the experience and expertise of our local team with a proven track record.

Ken Hall

Why choose Ken Hall

We pride ourselves on excellent service and integrity *...every time*



Priority Response 24/7

Our team are scheduled for rapid dispatch 24/7 and can attend to ALL works same-day as well as meet any Priority Response KPI's.



Detailed reports & prompt invoicing

Equipped with the latest technology we provide detailed reports & custom e-forms as soon as works are completed.



Dedicated FM Team

We have a FM team coordinating all jobs including a Service Manager and Service Coordinator available to answer any questions or meet on site to discuss your requirements.



Police checked / DCSI Clearance

Our team possess the necessary police checks and DCSI Clearance to complete Facilities Maintenance at any property or organisation.



Pictorial evidence

Pictorial evidence including before and after pictures of all completed works are provided with each and every job.



Competitive rates and unmatched service

Our estimators are efficient and precise with costing the big jobs and the small jobs are on a set price basis, no hidden fees so you know exactly what to expect.



We value long term partnerships and when it comes to after-hours emergencies you can rely on us.

Plumbers, Electricians, Gasfitters, Roofers and Tilers *working for you 24/7*



Measure and Quote Services

We provide a free, no obligation measure and quote across all our services – **Plumbing, Gasfitting, Roofing, Electrical, Tiling, Trades and Renovations**

Preventative Maintenance is the key.



We conduct a site inspection and provide a report on the condition of assets, make clear recommendations and prepare a tailored scheduled maintenance program.

➤ Why *trust* anyone else?

Fully employed, experienced and efficient tradespeople

General plumbing Repairs and Maintenance

- Burst pipes
- Tapware servicing
- Toilet & cistern
- Leak detection
- Water filtration
- Dampness detection & waterproofing
- Supply and install sanitary ware and tapware
- Stormwater systems
- Sewer systems
- Irrigation system repairs & installation
- Rainwater tank installation & connection

Blocked Drains

- Drain cleaning for sewer and stormwater
- Electric & hydrojet drain cleaning
- Pipe relining
- CCTV camera inspection

Hot Water

- Hot water service, repair and Replacement for gas, electric, solar and heat pump (all makes and models)
- 20+ Temp units available

Specialist

- Backflow testing and prevention
- Thermostatic mixing valves
- Insurance repairs
- Grease arrestors
- Other preventative maintenance
- Assistance with recs, rebates and energy certificates

Electrical Services

- Domestic and commercial
- Power points
- Light fittings
- Led lighting
- Smoke alarms (install & inspect)
- Ceiling fans & exhaust fans
- Safety switches & surge protection
- Switchboard upgrades
- Appliance installation
- Electric hot water
- TV / Telephone points
- Security
- Testing & Tagging

Gas

- Gas appliance installation
- Gas service and repairs
- Gas hot water

Gutter Cleaning

- Single and double storey

Roofing

- Roof repairs
- Roof leak detection

- Gutters / box gutters
- Box gutters
- Downpipes
- Flashings
- Re-bedding and re-pointing tiled roofs
- Commercial roofing

Roof Replacements

- Iron
- Tiled
- Colorbond
- Domestic & commercial

Tiling

- Kitchens, laundries, bathrooms, hallways, living areas
- Waterproofing
- Re-grouting
- Broken tiles
- Shower base repair and re-tiling

Trades

- General home maintenance & repairs
- Cabinetry & joinery repairs
- Ceiling & wall patching
- Door & hardware installation
- Defect repairs & rectifications
- Painting
- Picture frame & mirror hanging
- Skirting repairs / replacement
- And much more...

Bathroom Renovations

- Repairs and upgrades
- Full bathroom renovation



Emergency Service

Tradespeople on call 24 hours a day, 7 days a week for emergency service within the hour. **Call 8364 5855.**



↑ the process

Working for you is what we do.

1

You send through a work order request to our service inbox – service@kenhallplumbers.com.au, via an online Facility Management portal or call 8364 5855.

2

Our Service Coordinators will respond promptly confirming receipt of your work order and our scheduled attendance time.

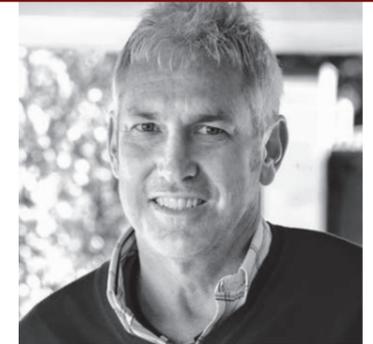
3

Our qualified tradesman attends site and efficiently completes your work order. We adhere to your work order limits and contact you if there are any variations on site.

4

We provide invoices, quotes, COC's and reports promptly and include pictorial evidence with every job.

↑ our story



We're here for the long term to do things properly one job at a time.

Working from the family home in 1983, Ken started Ken Hall Plumbers determined to build a successful business based on exceptional customer service, trust and dedication.

Now 38 years on, Ken operates Adelaide's leading plumbing and associated services company and has a dedicated workforce of over 130 fully employed staff and a fleet of 90 vehicles on the road available 24 hours a day – 365 days a year; all with the same values as day one.

Ken is a licensed general builder, master plumber and gasfitter, Vice-President of The South Australian Master Plumbers Association (MPA), former national board member of the MPA Australia and a current Trustee of the Pulteney Foundation.

Today Ken Hall Plumbers is a family owned, South Australian business with a specialist team of fully employed:

- Plumbers
- Gasfitters
- Roofers
- Electricians
- Tilers
- Trades
- Renovators

The ongoing commitment to delivering the best quality workmanship and value for money is the cornerstone to the company's success.



We take our reputation very seriously and always act in accordance with our core values of **integrity, trust and service excellence**.

The joy of plumbing is the opportunity to fix problems quickly and professionally and make sure it doesn't happen again. At Ken Hall Plumbers our motto is 'first, time, right'. This is why we only partner with quality suppliers and guarantee our work with the best warranties.

The Ken Hall Plumbers team are committed to the highest level of **safety, quality and environmental** standards through continual education, skill development, system improvement, management and accreditation.

Our team of qualified and licenced tradesmen undergo **ongoing technical training and personal development** to ensure we have the highest calibre of employees and are delivering the best outcome for our customers.

It's our guarantee.



Ken Hall Plumbers Pty Ltd

General Builders Licence (SA): BLD283984

All Ken Hall Plumbers are fully licensed tradespeople for all installations.

Master Plumber

DTEI Approved

Ken Hall Plumbers Pty Ltd

71 – 73 Fullarton Road

Kent Town SA 5067

Phone (08) 8364 5855

ABN 57 619 558 146

Insurance

Insurance / Registrations

Building Contractor Licenses for SA

Worker's Compensation Registered

Public Liability (\$25 million)

Professional Indemnity (\$10 million)

Motor Vehicle Insurance

Australian Institute of Petroleum Accreditation

Copies of our licences and insurance can be provided on request.

www.kenhallplumbers.com.au

service@kenhallplumbers.com.au

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Ken Hall

working for you



A family
owned
Australian
business